Support and concerns mapping tool
For client and keyworker to identify priorities for care and support

The benefits of mapping

- Easy access to record of previous conversations
- Promotes problem solving
- Clarifies information for client and keyworker
- Identifies main priorities in a client’s life
- Supports different communication styles
- Helps to explore concerns in a systematic way
- Focuses attention

This tool is part of an end of life care homeless toolkit which can be accessed at [www.homelesspalliativecare.com](http://www.homelesspalliativecare.com)
Support and concerns mapping tool 1

Identifying priorities

1. Place client’s name in the centre of the map
2. With the client explore those aspects of their life they are most concerned about e.g. physical health, and relationships etc.
3. Using the colour key below, map those aspects of the clients life identified, in order of priority.
4. Consider those concerns they wish to explore further in the support and concerns mapping tool 2.

Key
- Red: High priority
- Blue: Low priority
- Orange: Difficult to talk about now

Concerns I would like to explore further: e.g. Treatment and care.

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Support and concerns mapping tool 2
Exploring an area of concern

1. Using this or any paper size you wish, place concern the client wishes to explore in the centre of the map – see example on following page

2. Use the outer circles to explore different aspects of the concern the client has. e.g. “Hospital staff are going to judge me”.

3. Explore together how the client would like to proceed i.e. goals and aspirations they would like to consider that are realistic and achievable to them

How I would like to proceed.
1.
2.
3.
Support and concerns mapping tool

**Example**

1. Place concern the client wishes to explore in the centre of the map e.g. treatment and care

2. Use the outer circles to explore different aspects of the concern the client has. e.g. “Hospital staff are going to judge me.”

3. Explore together how the client would like to proceed i.e. goals and aspirations they would like to consider that are realistic and achievable to them

How I would like to proceed.

1. I would like support to attend my appointments
2. I think an advocate could help me understand the doctors better
3. I would like to talk to my GP about what care I can get at home

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