

Activity worksheet:

Multi-agency working

- Use this activity sheet when **thinking** about multi-agency working and the level of support needed for clients whose health you are concerned about.
- Consider what **actions** you can take, i.e. people you need to talk to, practical tasks, (e.g. facilitating a case review, getting additional supports for client and project).
- Consider whether each action is 1-to-1, a team action, or one jointly shared with members of the multi-agency team.
- How might the information in the shared care section of the toolkit, the WISE map, and multi-agency prompt tool help toward a more robust co-ordinated response to clients needs?

<p>How good is communication? – <i>could the information sharing among everyone be improved, particularly around medical diagnosis / prognosis / uncertainty & hospital discharge planning. If so, what more can be done? e.g. case review / virtual meetings by email</i></p>	<p>Thoughts and actions</p>
<p>Are current resources and services sufficient? <i>Is more support needed at the project, or around difficult conversations with clients?. Can clients access other support due to their poor health i.e. Continuing healthcare (CHC)? Who or what can help i.e. specialist palliative care input</i></p>	<p>Thoughts and actions</p>
<p>How well are the skills and expertise of everyone being considered ? <i>e.g. is there a shared role when it comes to making decisions about the level and type of care that best supports clients, or in the management of risk and concerns. If not, what would help ensure this happens? e.g. more regular meetings</i></p>	<p>Thoughts and actions</p>
<p>Individual person centred care – <i>how realistic and flexible are the supports a client receives? Are clients choices being respected by everyone? If not, what more can be done by everyone to ensure support is bespoke? How might this be explored in a multi-agency meeting?</i></p>	<p>Thoughts and actions</p>