Achieving person centred care for homeless people with deteriorating health (WISE)

**Working together**
- Recognising the need for multi-agency working early on
- Enabling clients achieve their goals & aspirations at their pace
- Sharing goals that commit to person-centred care

**Identifying who’s who**
- Utilising the range of skills and expertise available at every stage
- Considering at all times how, when, and who with, clients choose to engage

**Sharing care**
- Providing realistic, flexible and creative supports that clients relate to
- Nominating a co-ordinator early on in the process
- Planning regular multi-agency meetings and case reviews, or when needed

**Enabling good communication**
- Promoting clarity around diagnosis/prognosis/uncertainty
- Encouraging on-going meaningful discussions with clients re their aspirations and concerns
- Sharing ideas as to how and when to have difficult conversations with clients and who best to initiate them

This tool is part of an end of life care homeless toolkit which can be accessed at [www.homelesspalliativecare.com](http://www.homelesspalliativecare.com)