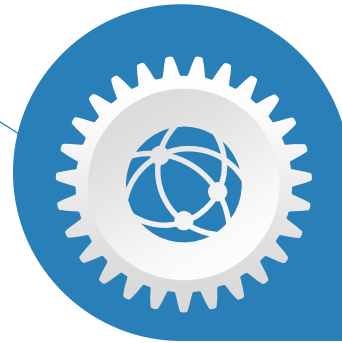


Achieving person centred care for homeless people with deteriorating health (WISE)

Working together

- Recognising the need for multi-agency working early on
- Enabling clients achieve their goals & aspirations at their *pace*
- Sharing goals that commit to *person-centred care*



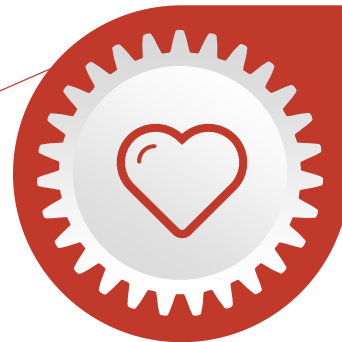
Identifying who's who

- Utilising the range of skills and expertise available at every stage
- Considering at all times *how, when, and who with*, clients choose to engage



Sharing care

- Providing realistic, flexible and creative supports that clients relate to
- Nominating a co-ordinator early on in the process
- Planning regular multi-agency meetings and case reviews, or when needed



Enabling good communication

- Promoting clarity around diagnosis/ prognosis/ uncertainty
- Encouraging on-going meaningful discussions with clients re their aspirations and concerns
- Sharing ideas as to how and when to have difficult conversations with clients and who best to initiate them

